

# what

MyCareText is a mobile messaging application that keeps patient's family members updated on their loved one's status. It is a cloud-based, messaging platform that sends texts to family and friends informing them of the patient's progress in real time.

# how

Via manual entry or from the hospitals EHR/EMR, a family member or caregiver can be linked to a patient. Throughout the procedure, loved ones are updated with pre-programmed messages after every significant step. Via their own mobile devices, the message recipients can follow the patient's progress from intake to discharge.

# why

MyCareText provides peace of mind to loved ones during what can be a very stressful time. Numerous studies of family members during surgery indicate that frequent communication aids in reducing stress. It is difficult to be "out of the loop" when a loved one is undergoing a serious operation.

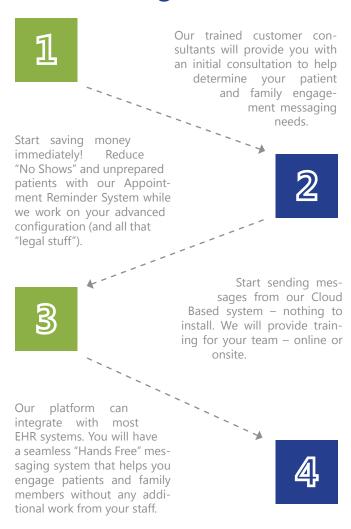
# contact us

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# HIPAA compliant multi-lingual secure easy-to-use patient & family engagement cloud-based configurable



Just fill out the sign-up form at www.mycaretext.com or call 888-628-4243

# it's simple

# how it helps from your viewpoint

### **Patient Access Director**

- Reminder messages result in 10% fewer no-show appointments
- Improve patient discharge coordination keeps key people in the loop

# **Surgical Services Director**

 Engaging patients and their family members via SMS improves quality, safety, financial performance, patient experiences, patient outcomes, and employee satisfaction

## **Doctors**

- Ease family members' stress by giving them timely information
- Simplify the coordination of family member briefings

# **Nurses**

- No extra work messages can be triggered by the EHR system
- More information eases tension in the waiting room
- Enables family members to leave the waiting room when necessary

Start the sign-up process today and get Appointment Reminders for free!