



MyCareText

improving
the
waiting room
experience

what

MyCareText is a mobile messaging application that keeps patient's family members updated on their loved one's status. It is a cloud-based, messaging platform that sends texts to family and friends informing them of the patient's progress in real time.

how

Via manual entry or from the hospital's EHR/EMR, a family member or caregiver can be linked to a patient. Throughout the procedure, loved ones are updated with pre-programmed messages after every significant step. Via their own mobile devices, the message recipients can follow the patient's progress from intake to discharge.

why

MyCareText provides peace of mind to loved ones during what can be a very stressful time. Numerous studies of family members during surgery indicate that frequent communication aids in reducing stress. It is difficult to be "out of the loop" when a loved one is undergoing a serious operation.

contact us

1401 Peachtree Street
Atlanta, GA 30309

p: 888-628-4243
www.mycaretext.com



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HIPAA compliant
multi-lingual
secure
easy-to-use
patient & family
engagement
cloud-based
configurable

1

Our trained customer consultants will provide you with an initial consultation to help determine your patient and family engagement messaging needs.

Start saving money immediately! Reduce "No Shows" and unprepared patients with our Appointment Reminder System while we work on your advanced configuration (and all that "legal stuff").

2

Start sending messages from our Cloud Based system – nothing to install. We will provide training for your team – online or onsite.

3

Our platform can integrate with most EHR systems. You will have a seamless "Hands Free" messaging system that helps you engage patients and family members without any additional work from your staff.

4

Just fill out the sign-up form at
www.mycaretext.com or call 888-628-4243

it's simple

how it helps

from your viewpoint

Patient Access Director

- Reminder messages result in 10% fewer no-show appointments
- Improve patient discharge coordination keeps key people in the loop

Surgical Services Director

- Engaging patients and their family members via SMS improves quality, safety, financial performance, patient experiences, patient outcomes, and employee satisfaction

Doctors

- Ease family members' stress by giving them timely information
- Simplify the coordination of family member briefings

Nurses

- No extra work – messages can be triggered by the EHR system
- More information eases tension in the waiting room
- Enables family members to leave the waiting room when necessary

Start the sign-up process today and get Appointment Reminders for free!